



PROFFESIONAL SCHOOLS – TOURISM

The competition can be attended by high school students – tourism programme.

The team consists of three competitors, accompanied by a mentor. The competitors perform in a work suit.

THEMES OF THE COMPETITION:

1. WHERE TO

The competitors choose the guests target group and prepare for them one-day trip – topic Ljubljana. The starting point is the International airport Jože Pučnik Ljubljana, at 8.00. Guests spend the night in the Grand hotel Union, where they check in at 18.00 and the luggage is delivered to the hotel.

The competitors have 60 minutes to prepare the trip plan, considering tourist information about the destination – the existing offer, cultural and natural attractions, the tourist offer of the place. Competitors prepare a trip, bounded to the target group of guests, and it should be creative, invigorating and interesting.

The evaluation takes into account innovation, timeframe, knowledge of cultural and natural sights (5) and one gastronomy (presentation of a typical Slovene lunch, consisting 4 courses and one wine recommendation). The competitors create a poster – serves as a help to the pupils and the commission; and they to the presentation.

Teams present the programmes in the order in which they are draw. Time for presentation is 6 minutes. When evaluating the presentation, the approach, body language, contact with listeners, speech management, clarity and comprehensibility, personal order, knowledge of the topics are taken into account. The group displays the attractiveness of the region without any additional tools. Competitors get a map of Slovenia, a map of Ljubljana, a guide, a promotional material of the area, a drawing card and a pen.

- Source: SLOVENIJA TURISTIČNI VODNIK Celovit vodnik za odkrivanje naravnih in kulturnih lepot (2002) ali Zvesti spremljevalec pri odkrivanju naravnih in kulturnih lepot (2009) Mladinska knjiga

- Source: Vodniki po Ljubljani, razni viri
- Suitable websites
- Advertising material

2. PRICE CALCULATION OF HOLIDAY ARRANGEMENT

An example of holiday arrangement enquiry will be shown. The competitors will have to prepare price calculation. The solution – on paper will be submitted to the commission. Time for calculation is limited to 12 minutes. Each team gets a pocket calculator, holiday arrangement enquiry from any travel agency catalogue and paper.

- Source: Turistični katalogi in ceniki počitnic 2018 slovenskih potovalnih agencij

3. LJUBLJANA WITH NOSTALGIA

The chapter covers three claims, which are presented gradually. On the description basis, competitors must name who or what the statement is talking about. Three excursions along the wine routes of the story will be presented. Answer time for each statement is 10 sec. The competitors can go forward with answering after the first statement.

- Source: LJUBLJANA Z NOSTALGIJO, (2010) Cankarjeva založba-Založništvo, Ljubljana – od strani 135 – 177 (odgovori so naravne in kulturne znamenitosti)

4. HOTEL RECEPTION

Competitors must solve a particular situation: guest – receptor – role playing (complaint, request, inquiry, ...)

It is evaluated: reception and communication with the guests – impression (arrangement, behaviour, culture, gestures,



mimics, communication skills, knowledge of professional terminology ...)

JUDGING CRITERIA

1. task is estimated from 0 to 40 points
2. task is estimated from 0 to 12 point
3. task is estimated with max 24 points

Answer in the first part of the question: 8 points

Answer in the second part of the question: 6 points

Answer in the third part of the question: 4 points

4. task is estimated with max 24 points.

Thereof 12 points for tidiness, verbally and non-verbally communication, first impression.

Thereof 12 points for professional competence, inventiveness, the ability to solve and manage conflict situations.

Total: max 100 points

The evaluation Committee will consist of: two representatives (professional teachers) from the school and it is submitted to the Organizing Committee of GTZ Slovenia by the tourism assets, and three external evaluators, which are determined by the Organizing Committee of the GTZ Slovenia.

EVALUTION CRITERIA

Based on the number of received points the team will be awarded with confirmation of participation/ diploma/ bronze/ silver/ gold medal. Best three teams will receive bronze, silver and gold medal.

00,00 – 59,99 – CONFIRMATION OF PARTICIPATION

60,00 – 69,99 – DIPLOMA

70,00 – 79,99 – BRONZE

80,00 – 89,99 – SILVER

90,00 – 100,00 – GOLD

Each competitor will receive recognition for participation in the event.

The first placed team is competing for the transitional school cup in the overall total for winning the transition tournament of GTZ Slovenia.

The criteria is the sum of all collected points by the teams of each school during the competition.

On the competition day the head judge for this category will be available for comments after the competition.

Organiser has a right to expel the competitor following the head judge's complaint if the competition rules are not followed.

Team rating is the sum of all three competitors.

APPLICATION AND ADDITIONAL INFORMATION

Application deadline: 27th September 2019

Names deadline: 28th October 2019

E-application: <http://gtzslovenije.si/prijava/>

For information regarding competition organization please contact project manager:

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For all additional information please contact the head judge:

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