



HOTEL HOUSEKEEPERS

The competition can be attended by maids, employees of hotels, motels and pension houses, and consists of three content-related components:

Part 1: WRITTEN PART - 20 minutes

It covers 4 questions related to instructions for maid games.

Part 2: PRACTICAL PART - takes place in a double room, the competitor must perform the following tasks:

- a) Tidies a double hotel room, check hotel standards (stationery).
- b) Cleans the bathroom of the hotel room.
- c) Has a short conversation with the guest - a record of defects.

The competitor has 20 minutes available (in case of exceeding the estimated time, the competitor will lose one point for each overdue minute within the total score).

The expert jury will assess the competitor according to the following criteria:

1. Entering the room.
2. Room cleaning, proper order of work in the room, review of hotel standards (stationery) use of cleaning products and accessories.
3. Bathroom cleaning, proper order of work in the bathroom, preparation of hotel standards for the bathroom, use of cleaning products and utensils.
4. Conversation with the guest, defect record, forgotten objects

Part 3: takes place in an open competition are and the competitor must perform the following task:

- a) Preparing a bed on the SOLINE theme, taking into account the correct bedding procedures and appearance.

The appearance of a prepared bed (max 25 points)

The correct order of steps
0 - 10 points

Appearance
0 - 10 points

Selection of three decorative elements
0 - 5 points

b) The preparation time shall be converted into points to be added to the first part of the competition according to a predetermined criterion:

First, second, third measured time: 5 points

Other: 3 points

The competitor will see the room before the competition.

In the competition, hotel standards for the room - the bathroom are used.

For the second part of the competition, the organizer shall provide; bed, basic bedding and linen. All accessories for making the bed are provided by the competitor himself.

Instructions for the competition are annexed to this rule book.

The organizer may exclude the competitor, based on the head judges opinion, if the competitor does not follow the rules of the competition.

Work of the competitor will be judged from the moment of his/her arrival on the competition area, with the preparation phase, serving, presentation and cleaning part.

Based on the number of received points the bronze/silver/gold medal will be awarded. All competitors will receive a diploma.

On the competition day the head judge for this category will be available for comments after the competition.



**TURISTIČNO
GOSTINSKA
ZBORNICA
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Organiser has a right to expel the competitor following the head judge's complaint if the competition rules are not followed.

APPLICATION AND ADDITIONAL INFORMATION

Application deadline: friday, 27. september 2019

E-application: <http://gtzslovenije.si/prijava/>

For information regarding competition organization please contact project manager:

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For all additional information, please contact the head judge:

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